

OEM Integration Made Simple

Nissan North America (NNA) and Autosoft DMS

Nissan has approved Autosoft's DMS for integration with its Dealer Business System (DBS).
Improve operational efficiencies with significant time savings and error reductions.

F&I/Sales Integrations

- **Customer Updates:** When you edit, add to, or delete information from a customer record in your DMS, the data is automatically transmitted to Nissan North America (NNA).
- **Vehicle Updates:** Autosoft DMS integrates with NNA to receive and send vehicle inventory updates. NNA will send your DMS initial vehicle invoices or updates to invoices as the vehicle is in route to the dealership. Autosoft DMS will send inventory updates to the NNA Vehicle Inventory interface when vehicles are added to or sold from your current inventory and will submit updates for any edits you make to inventory records.
- **RDR Updates:** Autosoft DMS automatically sends NNA updates of F&I transactions as you work a deal. Whenever you sell a new or used vehicle, your DMS transmits the data directly to NNA, which uses the data to automatically populate Retail Delivery Reporting (RDR) records.

Accounting Integrations

- **Warranty Credits:** NNA sends warranty credits to your Autosoft DMS system when available. View the available data on a specialized Nissan Factory Receivable screen, select the claims you want to post, and pull the data to the Factory Receivable Statement posting screen, simplifying posting by eliminating the need for rekeying.
- **Financial Statements:** Transmit your monthly financial statement from your DMS directly to NNA's DBS. Financial Statements received through this interface will be made available to the NNA Financial Statements application for your submission to NNA.

Parts Integrations

- **Parts Master:** Autosoft DMS pulls daily Parts Master updates, making them readily available to load into your master inventory to ensure you have accurate parts data.
- **Parts Activity:** This integration reports all parts activity data from your DMS to NNA, including all parts sales, returns, and other inventory updates. Nissan uses this data to support its Automatic Stock Replenishment (ASR) program, as well as the parts locator network.
- **Parts Invoice:** Detailed information from your Counter and Service sales invoices is transmitted to NNA upon completion of end-of-day operations in DMS. This information is used to support the ASR program.
- **DMS-Created Parts Orders:** Transmit parts orders from your DMS directly to NNA's DBS, where they are stored and made available for further review and submission to NNA Host.
- **Parts Shipper to DMS:** A daily batch interface sent from NNA's DBS to your DMS assists in your reconciliation of parts orders by providing actual PDC shipment information. When a parts order is shipped from the PDC, the parts shipper interface sends parts shipment information to your DMS, which can be used to receipt/stock in the order.
- **Parts Returns:** This on-demand interface provides the ability to transmit parts returns from your DMS directly to NNA's DBS, where they are stored and made available for further review and submission to the NNA Host.
- **ASR Parts Order Data:** Based on your ordering history, the DBS identifies best stocking practices and generates orders on behalf of your dealership. It sends these orders to your DMS so they are available for stocking when you receive the order, eliminating the need for any manual entry of the part number(s) and quantity received.

Service Integrations

- **Service Appointments:** Transmit service appointments from your DMS directly to NNA's DBS, where they will be made available to the appropriate DBS applications.
- **Vehicle Information Integration:** Identify any outstanding service campaigns for a vehicle when it arrives at your dealership for service.
- **Flat Rate Manual:** Download automatic updates for the NNA defined Labor Operation Codes so they can be made available in your DMS.
- **Repair Order:** Send automatic updates whenever an RO is opened, modified, closed, or canceled. These automatic updates allow for creation of warranty claims, updates the National Service History System, and drives the Infiniti-Nissan Early Detection System.
- **NSH Repair Order:** View repair orders completed by other dealers who have serviced the vehicle your dealership is currently servicing, providing a comprehensive service history.
- **NSH Customer Search:** Pull customer/vehicle lists based on user-specified search criteria.
- **NSH Information Retrieval:** Retrieve National Service History information (vehicle, customer, and repair order history information) for a specific VIN directly to your DMS.



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OEM Integration Guide for Nissan Dealers

To get the best possible support from your DMS, comprehensive Nissan integration is key. At Autosoft, our DMS goes above and beyond to provide all of the integrations necessary to support your dealership's day-to-day operations. Check out the chart below for more information on the Nissan integrations supported by Autosoft DMS.

Nissan OEM Certification Guide

Accounting (Nissan DCS Interface Office Tab)	
Vehicle Invoices	✓
Vehicle Inventory Updates	✓
Warranty Credits	✓
Sales/F&I	
Retail Delivery Reporting	✓
Customer Updates	✓
Service	
Service Appointments	✓
Flat Rates Manual	✓
Repair Order Submission	✓
National Service History Customer Search	✓
Vehicle and Customer Information	✓
Repair Order Data	✓
Parts	
Parts Activity	✓
Parts Orders	✓
Parts Returns	✓



To learn more about our OEM integrations, visit www.autosoftdms.com/oem; or, to schedule an Autosoft DMS demo, contact us at **844.888.8200**.

